

At NLA, for the last eighteen months, we have been diligently working to enhance the linguistic aspect of our four-part oracy framework in conjunction with Voice 21. We are now transitioning to embed more physical and cognitive strategies to supplement and support this journey.

In Travel and Tourism lessons across North Liverpool Academy, we give students every opportunity to speak to each other. Being able to communicate well is critical to success in school and in future careers, students are allowed to develop these skills in the classroom. In Travel and Tourism, we provide students with opportunities to practice interview techniques, class presentations and act as student teachers. We also help to structure conversations that they might have should they work in the sector in the future. Travel and Tourism at North Liverpool Academy offers oracy skills that will enhance our student's employability skills as well as making them better learners.

Practice interviews:

- The travel and tourism course helps to prepare students for moving onto employment in the sector. An important aspect of this is interview techniques.
- Students prepare for and take part in a mock interview as if they were applying for a job within the sector.



Presentations:

- Presenting information to the class is a regular occurrence in the travel and tourism classrooms.
- Students are allowed to develop oracy skills that are linked to course content.
- This develops physical, social and linguistic aspects of oracy.

Providing customer services:

- Providing good customer services is critical to tourism organisations. At NLA, we give students an opportunity to practice this during the travel and tourism course.
- They are expected to use excellent non-verbal communication, as well as appropriate language and tone when dealing with customers.



Student teachers:

- Students are given a topic and asked to prepare a short lesson that they can teach to the rest of the class.
- The lesson can be a presentation style or questions and answers.
- This promotes confidence in students.